

# exwor Travel



- › Ticketing
- › Airport Assistance
- › Hotel Booking
- › Organized Tours
- › Car Rentals
- › International Driving Permits
- › Courier Services

[www.exwor.net](http://www.exwor.net)



Subject:

# INTRODUCTION LETTER AND SERVICE OFFER

*EXWOR Travel is pleased to present it's comprehensive range of services, designed to provide your organization with effective and rapid support through our highly experienced team.*





## SERVICE COMMITMENT

EXWOR offers customized services on demand for our clients, available 7/24. We specialize in a variety of areas, including:



**Visa and Work Permit Assistance** : Expertise in securing Algerian visas, work permits, and residency permits, leveraging our extensive network.



**National and International Ticketing:** We provide reservation and ticket sales for both national and international travel through Amadeus, a sales platform affiliated with IATA, ensuring partnerships with numerous airlines.



**Charter Flight Seat Management:** Efficient management of seat blocks on charter flights with Tassili Airlines.



**Dedicated Agent and Assistant Services:** Provision of agents or assistants for external and public affairs on behalf of your company.



**Travel Arrangements for Personnel:** Handling all necessary reservations for staff travel, ensuring seamless logistics.



**Airport Assistance:** Comprehensive airport assistance services throughout different airports.



**Organized Tours and Seminars:** Expertly organized tours and seminar events tailored to client needs.



**Car Rentals:** Wide range of vehicle options, including high-end models.



**International Driving Permits:** Assistance in obtaining international driving permits.



# PRICING AND SERVICES



## Ticketing

We apply the same rates as those displayed on the Amadeus platform, with additional agency fees per ticket.



## Hotel Reservations

We apply a commission rate for both national and international hotel bookings, with established contracts in key locations such as Algiers, Oran, Adrar, Timimoun, In Salah, In Amenas, and Hassi Messaoud.



## Car Rentals

Available vehicles range from economy models like the Hyundai Elantra to high-end options like the Audi A6, all equipped with advanced monitoring systems.



## Courier Services:

Tailored pricing based on destination and weight, with special rates for sensitive or high-priority deliveries (e.g., government tenders, sensitive products).



*Note: Please ensure courier deliveries are made within 24 hours. Special rates apply for deliveries requiring additional assistance.*





# QUALITY POLICY

The fundamental mission of **EXWOR Travel** is to deliver exceptional travel services, including ticketing, airport assistance, hotel bookings, organized tours, car rentals, and more, all tailored to meet the unique needs of our clients. Our company operates in a dynamic and competitive international market, where our growth and sustainability depend on leveraging high-quality tools and practices that meet the requirements and expectations of all stakeholders. Our goal is to be recognized as a leader in the travel industry.

The strategic direction of our company is based on understanding the diverse needs of our clients and complying with all applicable legal and regulatory standards. In this context, management has established a quality policy designed to be communicated and shared with all employees and relevant stakeholders, ensuring that our commitment to excellence is understood and upheld at every level of the organization.





## COMPANY STRATEGY



Develop national and international partnerships to expand our service offerings and enhance our global reach.



Contribute to innovative strategies that improve service quality and customer satisfaction.



Diversify our service portfolio and expand our client base across different sectors and regions.



Stay attuned to the explicit and implicit needs of our clients and stakeholders, ensuring compliance with all specified requirements.



Aim for a leading position in the travel industry by consistently delivering superior service and value.





## EXWOR GROUP CLIENTS





## CONTACT INFORMATION:

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